

**What is a MAC Address?** Though it is called a “MAC” Address, it is not a number specific to Apple devices. It is a 12-digit unique identifying sequence of numbers and letters that can be found on every network enabled device.

**Username:**

**Password:**

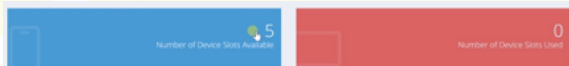
1 Contact your leasing office to have them set up your online account. They will need your email address and will provide you with the username associated with your account. Connect your devices to the wifi using the network key:

2 Go to

If you received the activation email, login using your username and the password you created. If you have not, click on “Resend Activation Email” and enter in the username provided to you and your email address.

\*Be sure to check your SPAM folder if you don't see the email come in immediately.

3 After you have logged in, you will see a blue box displaying the number of devices you may have online and a red box showing the number of device spaces you have already used.



4 To add a device, click on the **Add New Device** button. Enter in the mac address for the device and give it a name. Lastly, click **Add Device**.

5 If you have trouble finding your mac address, visit the **Help** section for instructions specific to most common devices on the market. If the Help section does not list your device and you don't know how to find your MAC address, contact the manufacturer of your device.

6 To delete a device you no longer want on your account, click on the red **Trash Can** Icon to the right of it.

To view a video tutorial on this process, visit:

<http://www.getclearwave.com/device-manager-residents/>